Hewlett-Packard Company
3000 Hanover Street
Palo Alto, CA 94304

hp.com

November 1, 2015
Addressee's Name
Addressee's Title
Company Name
Street Address
City, State ZIP

Dear HP Software Customer,

Hewlett-Packard (HP) is announcing End of Sale of HP Change Configuration and Release Management 3.0x, 9.0x & 9.1x product bundle effective as of the date set forth below.

This letter is for HP Service Asset and Configuration Management support customers worldwide, to inform you of our end of sale plans.

End of Sale

HP is committed to providing the highest level of customer care to you while you determine your future strategy for your HP Service Asset and Configuration Management products. Please read below for key timelines and support options that are now available to you:

Date	Program Activity
Nov 01, 2015	End of Sale customer announcement
Jan 01, 2016	End of Sale (no longer orderable or available for purchase)

HP Change Configuration and Release Management (CCRM) 3.0x, 9.0x & 9.1x is a bundle that consists of Service Manager, Universal CMDB, Universal CMDB Configuration Manager, Release Control, Operations Orchestration, Product & Portfolio Management products with their own individual end of sale/support schedules. The obsolescence of this bundle does not affect these component products' obsolescence schedules.
You can continue using the component products within this bundle based on the end of sale or end of support timeline published for that particular product version.

More information

Should you have any questions about this end of availability communication, or for assistance in understanding the options available to you, please contact your local HP Sales Representative or HP Software Business Partner. When providing information, please

include your name, country, phone number, company name, product number and your HP Service Agreement ID or HP System Handle.

In addition, for technical assistance and information, please visit Software Support Online: hp.com/go/hpsoftwaresupport

HP once again wishes to thank you for choosing HP Change Configuration and Release Management 3.0x, 9.0x & 9.1x.. We appreciate your business and look forward to continuing to serve your business needs in the future.

Sincerely,

HP Software Services

For more information, go to hp.com/go/software

APPENDIX A: Definitions

This product version obsolescence is covered by version 5 of the HP Software Release & Support policy. Definitions of terms are provided by the HP Software product version obsolescence documented at:
https://softwaresupport.hp.com/web/softwaresupport/obsolescence-migrations

For more information, go to hp.com/go/software